

Portal Page, Password Reset

If you have either forgotten your password, or locked yourself out of CAREWare, you are now able to reset your password using the self-service, Password reset function from the Indiana Portal.

- 1. Go to: https://indyrwise.ixn.com/
 - a. Save and Bookmark this link for future use. You will also be able to access CAREWare from this link as well as, RWISE and GMS when they go-live.

2.	Select Password Reset	Reset Password
3.	When Prompted, Enter your CAREWare User Name	Send Temporary Password CareWare User Name:
4.	Select Send Temporary Password	Send Temporary Password
5.	Select Back	Back
6.	In a few moments you will receive an email from indy.rwise@ajboggs.com	indy.rwise@ajboggs.com Password Reset Notification Mon 3:20 PM
7.	Using the Code from the email Select CAREWare	CAREWare
8.	Enter User Name	Username:
9.	Enter Temporary Password	Enter your password Password:
10.	Enter a New Password Twice	Enter a new password >> Server rules require you to reset your user password New Password: Retype Password:

11. Now you will be prompted to log in again using your username and new password to access CAREWare This new password will also work on the Other TriYoung Applications at https://indyrwise.ixn.com/